

# Abandoned Basket Email Alert

## Installation and User Guide for Magento 1 Abandoned Basket Email Alert Extension

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## Installation

- **Disable Compilation Mode:** To check that this is disabled, go to **System >Tools>Compilation**. If the compiler status is 'Disabled', you are ready to go. If not, simply click the 'Disable' button on the right hand side of the screen.
- **Upload Package:** Upload the content of the module to your root folder. This will not overwrite the existing Magento folder or files, only the new contents will be added.
- **Clear Caches:** This can be done from the admin console by navigating to the cache management page (**System > Cache Management**), selecting all caches, clicking 'refresh' from the drop-down menu, and submitting the change.

## Configuration Settings for Abandoned cart

Go to **Admin > Stores > Configuration > Scommerce Configuration > Abandoned Cart**

### General Settings

- **Enabled** - Select "Yes" or "No" to enable or disable the module.
- **License Key** - Please add the license for the extension which is provided in the order confirmation email. Please note license keys are site URL specific. If you require license keys for dev/staging sites then please email us at [support@scommerce-mage.com](mailto:support@scommerce-mage.com).
- **Email Sender** - Select sender email address.
- **Email Template** - Select email template from drop-down if you have created your own version of Abandoned cart email template using system > transaction email section of admin. If not selected it will use default email template provided as part of the module.
- **Send Alerts (hours)** - Enter the number of hours you want delay before sending abandoned cart email alerts to customers.
- **Log Process** - Set it to yes, if you want to see if the abandoned cart emails are going to customers or not. Logs can be downloaded from `var/log/abandoned_cart_email[YYYYMMDD_HHMM].log`

General	
Enable	Yes
License Key	\$1SHJG8eq3P\$CcMejwBguILOIqmxqJee0
Email Sender	General Contact
Email Template	Abandoned Cart Email Template (Default Templ: ▾
Send Alerts (hours)	1 ▲ Send abandoned cart email to customers after # hours
Log process	No

Select "Yes" to enable the module

Enter the License key for the module

Please select the Email Sender

Please select the Email Template

Please add the send alerts

Select "Yes" to enable the Log

## Abandoned Cart Email Template

Edit Email Template
Back
Reset
Delete Template
Convert to Plain Text
Preview Template
Save Template

Template Name \*

Template Subject \*

Template Content \* 

Insert Variable...

Thank you for stopping by {{var store.getFrontendName()}} and considering us for your purchase. We noticed that during your visit to our store you placed the following item(s) in your shopping cart, but did not complete the transaction.

<p>Shopping Cart Contents: </p>

<p>{{var products}}</p>

<p><a href="{{var recover\_url}}" >Click here to recover your basket</a><br> (url:{{var recover\_url}})</p>

<p>We are always interested in knowing what reason made you decide not to purchase at this time. If you could be so kind as to let us know if you had any issues or concerns, we would appreciate it. We are asking for feedback from you and others as to how we can make your experience at {{var store.getFrontendName()}} better.</p>

<p>PLEASE NOTE:</p>

<p>If you believe you completed your purchase and are wondering why it was not delivered, this email is an indication that your order was NOT completed, and that you have NOT been charged! Please return to the store in order to complete your order.</p>

<p>We apologize, if you already completed your purchase and received this message by mistake.</p>

## Abandoned Basket Email Alert



Dear Scommerce Mage,

Thank you for stopping by Scommerce Mage Website and considering us for your purchase. We noticed that during your visit to our store you placed the following item(s) in your shopping cart, but did not complete the transaction.

Shopping Cart Contents:



[Magento Dynamic Sale Category](#)

[Click here to recover your basket](#)

We are always interested in knowing what reason made you decide not to purchase at this time. If you could be so kind as to let us know if you had any issues or concerns, we would appreciate it. We are

If you have a question related to this extension please check out our **[FAQ Section](#)** first. If you can't find the answer you are looking for then please contact **[support@scommerce-mage.com](mailto:support@scommerce-mage.com)**.

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