

# Order Follow Up or Review Booster

## Installation and User Guide for Magento 1 Order Follow up or Review Booster

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## Installation

- **Disable Compilation Mode:** To check that this is disabled, go to **System >Tools>Compilation**. If the compiler status is 'Disabled', you are ready to go. If not, simply click the 'Disable' button on the right hand side of the screen.
- **Upload Package:** Upload the content of the module to your root folder. This will not overwrite the existing Magento folder or files, only the new contents will be added.
- **Clear Caches:** This can be done from the admin console by navigating to the cache management page (**System > Cache Management**), selecting all caches, clicking 'refresh' from the drop-down menu, and submitting the change.

## Configuration Settings for Follow up

Go to **Admin > Stores > Configuration > Scommerce Configuration > Follow up**

# General Settings

- **Enabled** - Select "Yes" or "No" to enable or disable the module.
- **License Key** - Please add the license for the extension which is provided in the order confirmation email. Please note license keys are site URL specific. If you require license keys for dev/staging sites then please email us at [support@scommerce-mage.com](mailto:support@scommerce-mage.com).
- **Email Sender** - Select sender email address.
- **Email Template** - Select email template from drop-down if you have created your own version of Follow up email template using system > transaction email section of admin. If not selected it will use default email template provided as part of the module.
- **Send Alerts (days)** - Enter the number of days you want delay before sending order follow up email alert to customers after shipment.
- **Admin Email Address (Bcc)** - Please add email address to send Bcc email to administrator.
- **Log Process** - Set it to yes, if you want to see if the follow up emails are going to customers or not. Logs can be downloaded from `/var/log/follow_up_email[YYYYMMDD_HHMM].log`

General		
Enable	Yes	Select "Yes" to enable the module
License Key	fo.JUJPERpGJA	Enter the License key for the module
Email Sender	General Contact	Please select Email Sender
Email Template	Follow Up Email Template (Default Template froi	Please select Email Template
Send Alerts (days)	1 ▲ Send an email after n number of days of shipment	Please select the Send Alert (days)
Admin Email Address(Bcc)	test@gmail.com ▲ Send Bcc email to administrator	Please add the Admin Email Address
Log process	No	Select "Yes" to enable the Log

- **Follow up Email Template** - Below is the template for the follow up email.

## Template Information

Used Currently For	System -> <a href="#">Configuration</a> -> <a href="#">Follow Up</a> -> General -> Email Template (GLOBAL)
Template Name *	Follow Up Email (English)
Template Subject *	Follow Up Email From {{var website_name}}
Template Content *	<div style="border: 1px solid #E0E0E0; padding: 5px;"><a href="#">Insert Variable...</a></div> <pre>&lt;body style="background:#F6F6F6; font-family:Verdana, Arial, Helvetica, sans-serif; font-size:12px; margin:0; padding:0;"&gt; &lt;div style="background:#F6F6F6; font-family:Verdana, Arial, Helvetica, sans-serif; font-size:12px; margin:0; padding:0;"&gt; &lt;table cellspacing="0" cellpadding="0" border="0" width="100%"&gt; &lt;tr&gt; &lt;td align="center" valign="top" style="padding:20px 0 20px 0"&gt; &lt;table bgcolor="FFFFFF" cellspacing="0" cellpadding="10" border="0" width="650" style="border:1px solid #E0E0E0;"&gt; &lt;tr&gt; &lt;!-- [ header starts here ] --&gt; &lt;tr&gt; &lt;td align="top"&gt;&lt;a href="{{store url=""}}"&gt;&lt;img src="{{var logo_url}}" alt="{{var logo_alt}}" style="margin-bottom:10px;" border="0"/&gt; &lt;/a&gt;&lt;/td&gt; &lt;/tr&gt; &lt;!-- [ middle starts here ] --&gt; &lt;tr&gt; &lt;td valign="top"&gt;</pre>

## Product Review



Dear Scommerce Mage,

Thank you for your recent purchase from Main Website

We would really appreciate it if you would write a review of the product/s you purchased and the service received.

You can do this by clicking on the product image or name below - :



[Coalesce: Functioning On Impatience T-Shirt](#)

We take great care in developing, designing and making our products so you get many years of service and enjoyment from your recent purchase. We like to think we are not your average retailer, as we

If you have a question related to this extension please check out our [FAQ Section](#) first. If you can't find the answer you are looking for then please contact [support@scommerce-mage.com](mailto:support@scommerce-mage.com).

Revision #2

Created 18 June 2025 08:06:13 by scommerce

Updated 18 June 2025 08:14:53 by scommerce